Applying for Rental Assistance in Allegheny County Under the Emergency Rescue Act (ERA)

https://covidrentrelief.alleghenycounty.us/

1. Do you have all your documents?

- ☐ Unemployment determination letter
- ☐ Lease agreement
- ☐ Utility bills
- ☐ W2 forms, paystubs or award letters
- ☐ Social security numbers for everyone in your household

2. Begin the process

Go to:
https://acdhscrrp.alleghenycounty.us/CITIZEN

The application is **only available online.** If you can't get online or need help filling it out, contact ACTION-Housing at 412-248-0021 or rentalassistance@actionhousing.org. Drop-in centers with free WiFi and computers will also be open around the county. Some have scanners and staff to assist with technology.

The Wilkinsburg Public Library is here to provide remote assistance. Please contact us at 412-244-2940 or wilkinsburghelp@gmail.com

3. Create a Username & Password

You must create a username and password to get into the application.

To do that, you'll need an email account.

Don't have one? Sign up for free at Google or Yahoo.

4. Write Your Username & Password Down

Write your username and password down somewhere only you can see it. You'll need it if you want to come back to the application to add documents, change your contact information or check the status of your application.

5. Submit Application

After you submit your application, it will move through five steps:

1. Application Review
2. Tenant Outreach – Someone will contact you if more information is needed.
3. Eligibility Determination – If you meet eligibility criteria, your application moves to the next step. If not, you will receive a written denial which you can appeal.
4. Landlord Outreach
5. Payment Processing

6. Look Out for Email/Phone Call

The Urban League of Greater Pittsburgh or the YWCA of Greater Pittsburgh will contact you. Respond to any emails or phone calls from these organizations

Need Assistance?
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rentalassistance@actionhousing.org

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FAQs

Who qualifies for Allegheny County ERA?

- At least one person who qualifies for unemployment, has lost income, or suffered financially due to COVID-19

- At least one person who is at risk of experiencing homelessness if they don't get help

- A total income below 80% of the Area Median Income for Allegheny County:

Allegheny County
Emergency Rental Assistance

Household Size	Gross Income
1	$46,500
2	$53,150
3	$59,800
4	$66,400
5	$71,750
6	$77,050
7	$82,350

Do I qualify if I receive Section 8 or subsidized housing assistance?

You may qualify to receive assistance for the tenant-owed portion of rent or utilities that are not subsidized.

Does the ERA cover utilities?

Yes

Does the ERA cover internet expenses?

Yes if needed for work, school and/or telemedicine

Does the ERA cover late fees/past due bills and/or rent?

Yes