

NEED TECH HELP?

**Support available Monday-
Saturday from 9AM to 3PM**

The Wilkinsburg Public Library is now providing remote tech help! Get help from the comfort of your own home by downloading the TeamViewer software. Just follow these instructions below to get started. Questions? Give us a call at 412-244-2940.

Desktop or Laptop computer

- Download TeamViewer by visiting <https://www.teamviewer.com/en-us/info/quicksupport/>
- Open the downloaded software
- Provide our staff with Your ID and Password
- Staff will now be able to see your screen and use your computer remotely! You can ask questions via the chat function or you can give us a call!

Tablet or phone

- Download TeamViewer QuickSupport App
- Provide our staff with Your ID
- Staff will now be able to see your screen and use your device remotely! You can ask questions via the chat function or you can give us a call!

