

Director's Update, May 2020

Director Meetings:

- I have attended several virtual meetings and forums with local, state and national library organizations. All of the meeting have focused around offering virtual services to patrons as well as potential reopening plans

Staff Updates:

- As of April 10, 2020 all staff other than Library Director, Anna Newborg and Children's Librarian Rachel Moore have been furloughed. It is unknown when staff will be able to come back to work.

Library Updates:

- At the directive of Governor Wolf and The Office of Commonwealth Libraries, all Library buildings are closed until further notice.
- We have been offering virtual programming for both Children and Adults on our Facebook/Instagram pages as well as our website.
- We are encouraging patrons to contact us with any questions/concerns through our library email and live chat feature on our website.
- We are still planning on going forward with our PC replacement at Wilkinsburg and Eastridge. Dates for these replacements are unknown.

Other Business:

- The Children's and Adult Library have both received grants.
 - The Children's Library has received \$5,000 in grant monies from ReMake Learning to improve the Library space
 - The Adult Library has received \$1,200 in grant monies from Lift Every Voice: Why African American Poetry Matters to put on programming centered around African American poets and poetry past and present.
- Presentation and discussion of library reopening plan.

Statistics

May 2020

Due to the closure of the Library in mid-March, 2020 a traditional statistical report in the vein of what has been presented at past board meetings is not informative. Obviously physical circulation of materials is drastically down. Throughout the library closure, we will instead present statistics on how we are reaching people virtually through e-book checkouts, programming, emails, etc.

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Virtual Program Attendance March-April 2020

Adults: 807

Children: 4141

Total: 4948

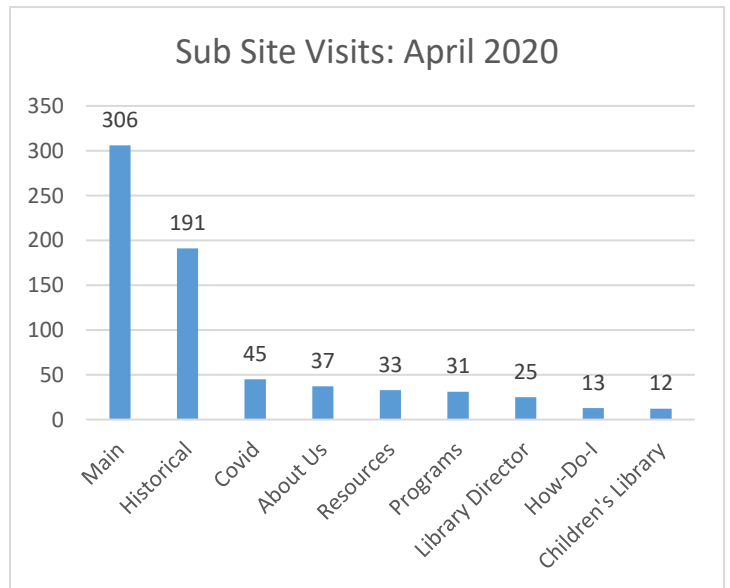
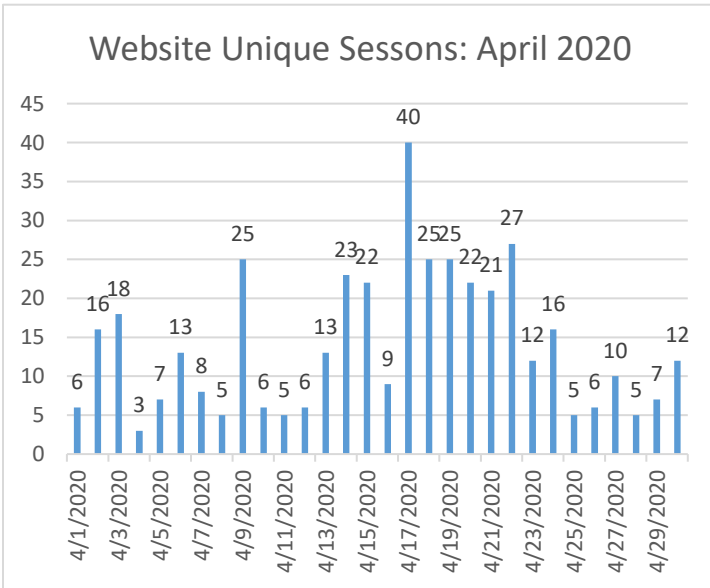
Wilkinsburg Patrons Registering Online March-April 2020

March: 7

April: 9

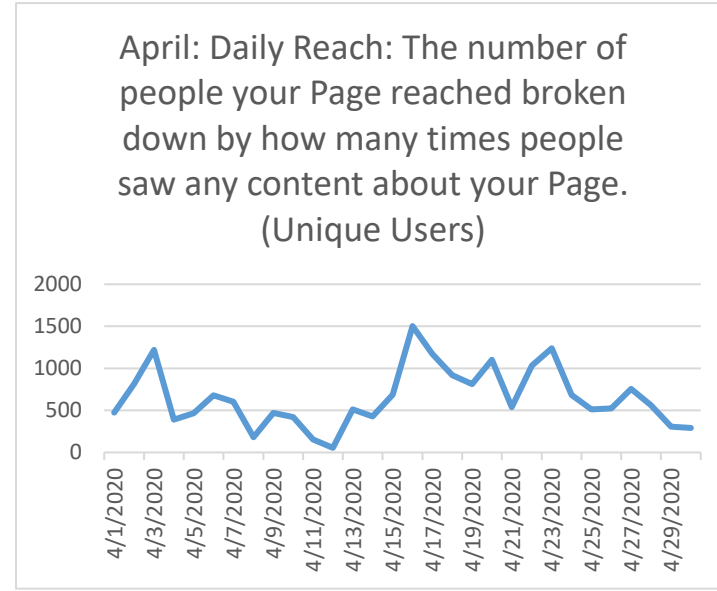
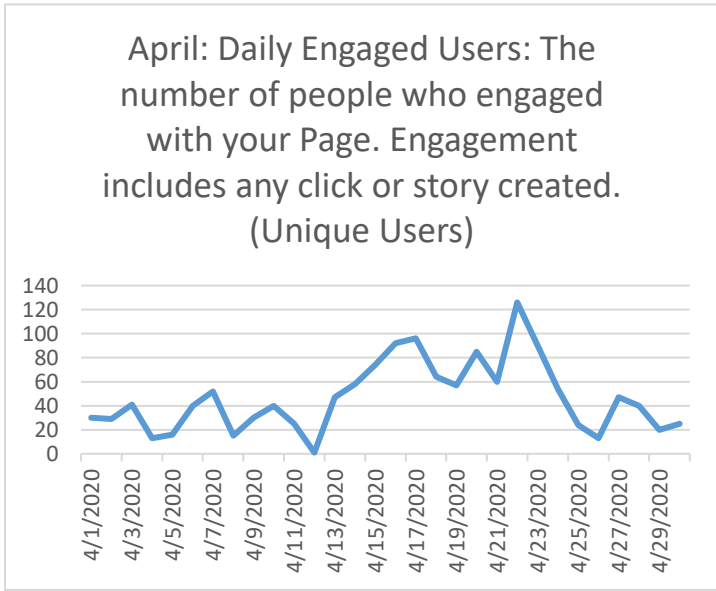
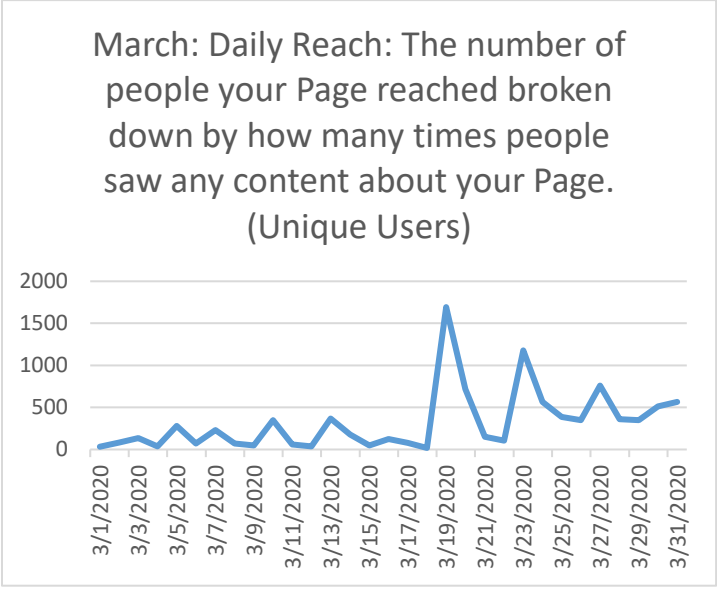
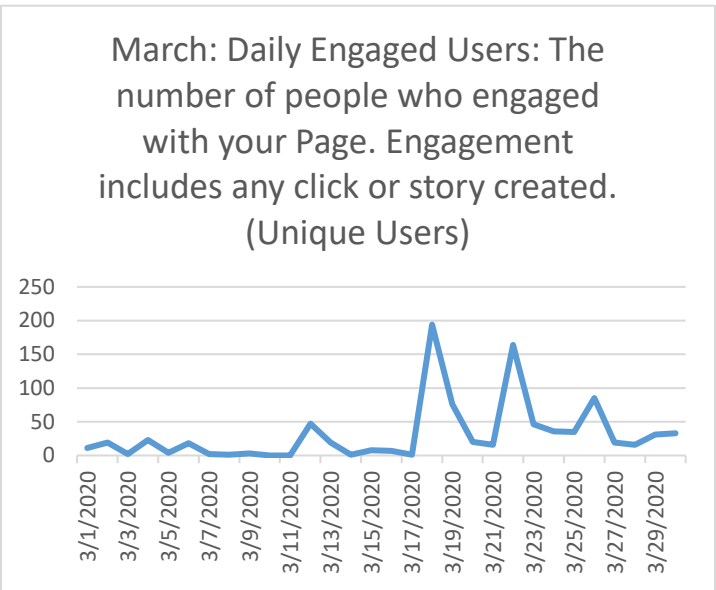
Total: 16

Website Data:



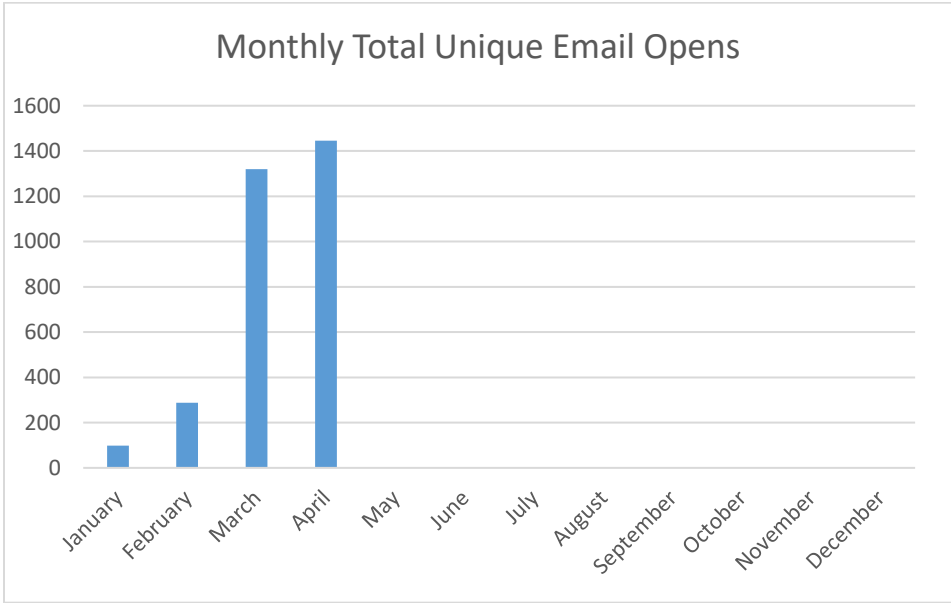
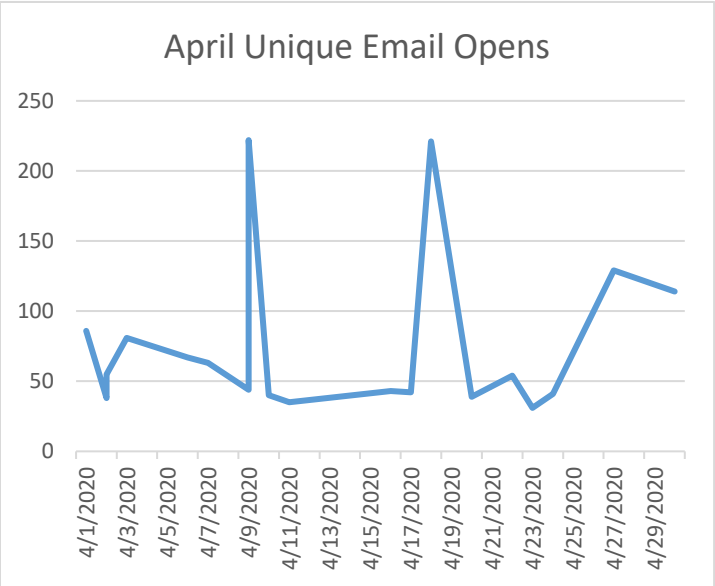
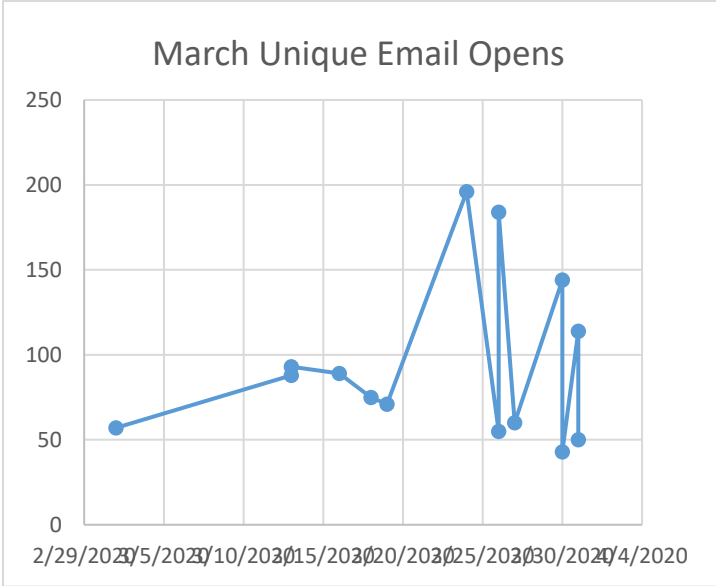
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Facebook Reach:



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Email Opens:



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E-Circulation:

Note: April 2020 numbers not available at the time of this report

